

Media Release

CMS Info Systems Appoints Will Poole, Global Technology Operator and AI Investor, as Independent Director

The Capria Ventures co-founder and former Microsoft executive joins the board as CMS builds toward its 2030 ambitions as a technology-led business services platform.

Mumbai, 10 August 2026: CMS Info Systems Limited (CMS), India's leading business services company, today announced the appointment of Mr. William Poole VIII (Mr. Will Poole) as Additional Director (Independent). CMS runs an integrated platform spanning ATM management, retail & currency logistics, and technology & payments. Will brings to CMS's board four decades of building and scaling technology businesses, as a senior executive at Microsoft and most recently as a venture investor across emerging markets. His appointment comes as CMS accelerates its investments in Vision AI, data and automation.

Will Poole is Managing Partner and Co-founder of Capria Ventures, a venture firm investing in technology founders across the Global South, and is the firm's Chief AI Evangelist. Before Capria, he spent over twelve years at Microsoft, rising to Corporate Vice President in charge of several business lines, including the USD 13 billion Windows desktop business, which represented two-thirds of the company's profits at the time. He also led Microsoft's effort to adapt its products for mass-market customers in emerging economies. Will joined Microsoft in 1996, when it acquired eShop, an e-commerce pioneer, which he co-founded. He is co-author of the upcoming Penguin book 'Flourishing with AI' and holds a B.S. in Computer Science from Brown University.

"Over two decades, we have grown CMS into a market leader in all our businesses. Will joins our board at an important point in our transformation, as we accelerate investments in our Technology & Payment Solutions segment. He has operated technology businesses at global scale and backed founders building in markets like ours, and that mix of operating judgment and investing discipline is exactly the perspective we want in the room as we shape the next phase of CMS's growth," said **Mr. Rajiv Kaul, Executive Vice Chairman & CEO, CMS Info Systems.**

"CMS has built something rare in India: banking-grade trust and last-mile reach at national scale. What draws me to this board is the chance to help transform that foundation into intelligent, technology-led services for the country's financial infrastructure. Some of the most consequential applied AI opportunities will be built in India, serving large national institutions that reach hundreds of millions of citizens," said **Mr. Will Poole, Managing Partner & Co-founder, Capria Ventures.**

About CMS Info Systems Limited (CMSINFO):

[CMS Info Systems Limited](#) (BSE: 543441 | NSE: CMSINFO) is India's leading business services company, building a unified platform across three business segments: ATM Management Solutions, Retail Solutions & Currency Logistics, and Technology & Payment Solutions, that together serve banks, financial institutions, organized retail, and e-commerce companies across India. With a pan-India network spanning 97% of districts, technology capabilities including [HAWKAI](#) Vision AI solution and [ALGO](#) MVS ATM software, CMS combines the scale of a market leader with the growth profile of a platform business. Listed on BSE and NSE since December 2021, CMS is focused on disciplined growth, high free cash flow conversion, and expanding its total addressable market across banking, financial services and organized retail.

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