

Earnings Presentation

Q4'FY25

FY25: A year of consolidation



- Strong momentum coming into FY25 (3 Yr. Revenue CAGR 20%)
- FY24 order wins of INR 1,950 Cr

However, faced a perfect storm in FY25

- Heatwaves, prolonged elections impact and liquidity crunch at banks
- Slowdown in consumption
- Increased competitive intensity in Product Automation & BLA business
- RBI partially rolled back Cassette Swap Guidelines (Onsite ATMs & all Recyclers)
- Disruption in ATM Operations for large banks due to issues at a competitor

FY25: Our Playbook



- Focus on market share gain and market expansion
 - 200 Bps mkt share gain in Cash Logistics
 - # top 3 MSPs in India
 - TAM expansion in RMS, Direct2Retail coverage: 100 logos; large MS wins in private banks
 - Extensive M&A efforts
- Consolidated Cash & MS BU ops into a unified engine: Improved CSAT & employee engagement
- Ramped up Automation & Tech Investments: 1% → 1.5% of revenue
- Maintained strong margin profile, prudent capital allocation, reduced exposure to Txn. linked BLA business
- Order win momentum: INR 1,200 cr (400 cr in H1; 800 cr in H2)

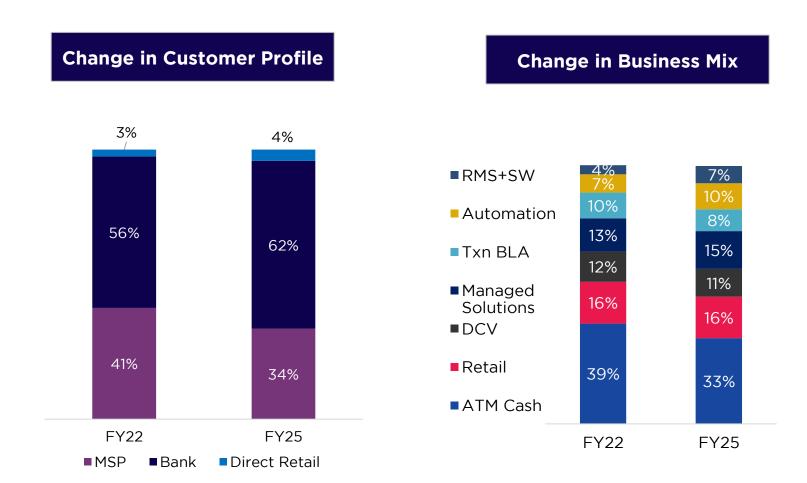
Integrated platform driving significant change in quality of Business

Deepening Enterprise Engagement

 # of > INR 50 Cr Revenue customers: 13 vs 8

Integrated contracts leading to higher recurring revenue

- 33% share of overall services revenue
- 21% revenue CAGR (FY22-25)



Extensive M&A efforts to expand in identified Adjacencies



Sectors of Interest

Payments
(Digital B2B, POS)

Software (Banking SW, RMS)

Valuable Logistics

Banking Services

(BC, Last Mile
Financial Services)

- Augmented M&A Team
- Evaluated 65+ companies in identified Adjacencies
- Dropped Debt Collections after incubation and extensive diligence
- Focusing on majority control deals with cultural alignment & good ROCE profile

FY25 Financial Summary



Modest Revenue & PAT growth; Strong margin profile and FCF generation → Robust

Balance Sheet

₹ 2,425 Cr

Revenue

(7% growth YoY)

26.1%

EBITDA margin

(5% EBITDA growth YoY)

15.4%

PAT margin

(7% PAT growth YoY)

76%

OCF/EBITDA conversion

(~71% avg. prior3 yrs)

₹ 1,000 Cr+

Cash & Cash Equivalents

(Debt Free, AA+ rated) ~784 Cr FY24

42%

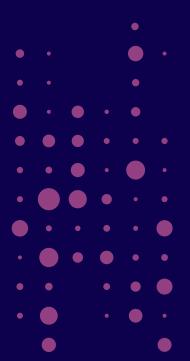
Recommended Dividend payout FY25¹

(% of PAT)

I:subject to shareholder approval



Business Highlights



Strengthened competitive position across businesses



200 Bps market share gain in cash logistics, Among #3 MSPs

- INR 1,200 Crs+ order wins (60% Pvt Banks)
- ~52% of last 5 Qtr. wins executed (~30% Dec'24); order book to be executed INR 1,400 Crs



- 9%+ growth in ATM + Retail touch points; 20%+ volume growth in CIT
- +1400 Bps margin improvement in Cards business

of business points



Repositioning CMS to a Business Services platform

Investing in enhanced Identity, Branding & Positioning

CMS Info Systems wins mandate for AI-led surveillance of banks

cured a groundbreaking mandate to transform bank branch surveillance for a mapublic sector bank, covering nearly 2,000 customer touchpoints, a top official

ralised command centre Bengaluru. It will converge bank's tech stack with new 10+ AI & ML modules and Build & Operate' model for branches, offices, and con-sumer touchpoints, Raiiv Launched in 2021, the RMS business has clocked ₹ 100

name the public sector bank 2023-24 in a span of two

Growth in retail consumption at

9.3% in H1: CMS

cent year-on-year (Y-o-Y) in

April-September 2023 (H1FY24)

released by CMS Info Systems on

In data shared with Business

Standard, the company said the

Y-o-Y growth in the October and

November has been at 12.5 per

cent, pointing at robust growth

Data for the entire quarter is

in the third quarter as well.

according to a trends report

Wednesday.

Retail consumption grew 9.3 per

disparate tech stacks into a tem, bolstering security measures across the banking network for secured consumer experience. The pro the end of 2024. Kaul added.

Chairman and CEO of

aim is to grow it to 7-8 per cent in next three years", Kaul said. CMS Info Systems sees ample opportunities to grow RMS business as public sec-diversify into sectors beyond

In 2025-26, requests for

years. "Revenue contribu-tion of RMS business has vanced RMS upgrade cover-ludian banks are taki

as first-of-its-kind in the Remote Monitoring Surveillance

the RMS business over last

quarter, CMS Info Systems recorded a revenue of ₹599 next four years, he added.

frastructure remains un-covered by AI-enabled

CMS Info expands tech solutions to retail, q-comm

URVI MALVANIA Mumbai, March 14

MANAGED ATM SERVICES provider CMS Info Systems, is expanding the scope of its machine learning tech solutions beyond ATM management to sectors like multi-brand retail, and quick commerce, as it attempts to

pick of the week

CMS Info Systems: Steady progress





Back for the money

CMS INFO SYSTEMS LOOKS FOR A QUEEN



FORTUNE PANEL DISS

FE CFO Awards

Pankaj Khandelwal, President & CPO, CMS Info Systems Limited om Shri Ashwini Vaishnaw, Hon ble Union Minister of Railways. Information ar and Information Technology and George Varghese, Group CEO of Indian Expres

September 13, 2024, Mumbai



FINANCIAL EXPRESS

FECFO

'Growth, market share and margins remain our priority'

bl.interview

Rajiv Kaul, Executive Vice Chairman, CEO and Whole Time Director, CMS Info Systems, says the thought of changing the company's name has occurred a few times, but, nothing is in the anvil as the company is diversifying and strengthening its presence in newer digital initiatives.

Your largest investor



Our margin profile has dramatically changed. Four or five years ago, we were at 18-19% EBITDA margin. Now we are at 28.3% EBITDA margin

RAJIV KAUL CEO, CHS into Systems

broader player the outsourcing of business



across 97% of the country's districts. In Uttarakhand, it there are other growing airlifts currency notes to the Kedarnath temple at 11,750 ft. Every month, its fleet of businesses. We are giving time to see how the new thrust areas will get established. But trundle over a million kilo metres to ensure that from

CASHING IN ON

More than cash management, CMS Info Systems is creating moat around adjacencies that blend technology, trust, and scale.

cash keeps moving. But here's the irony.

dead, especially in a digital payments era where, at ast count, over 18 billion

onthly through the Uni-

fied Payments Interface (UPI). The digital revolu

pasted on roadside stalls

payment app—has yet t

and steadily. Rajiv Kaul

who spent the early year

one of its youngest countr

2009. It was, in hindsight, a contrarian bet. At the time, cash logistics was a

little tech. little transpar

15 years, I asked HR hov

many others had done the

same," Kaul says. Turns out 10% of the company's work-force had. "These are people

somed it would have east

It's against this paradox

and embedded in eve

ence of Indian bank

It's a tiny village called Ladakh, a high-altitude settlement near the Line of Actual Control with neighbouring China. The clima here is anything but normal a good day. To get there, pass 21,000 ft above sea level. But because of a relentless financial inclu sion drive three domestic dotting the scenic Union ferritory, where tourism is the big revenue driver. It's in this terrain that cash vans rumble along to keep cash in circulation between banks and ATMs, courtess

who've grown up with the logistics and ATM manin 2016 when the government invalidated 86% of into a tailspin-and many

from regional transp of cash to a national platform, delivering n

₹2.265 crore tive years of 20%+ carn-ings growth; RoCE of 25.1%; ₹1,850 crore in nev contracts in FY24, nearly double of FY23; zero debt upee in capital when it go It's all self-generated. That

FORTUNE INDIA - 100 EMERGING STARS

22

CMS INFO SYSTE

it," says Kaul, the CEO of has built CMS on the less

making 5-7% Ebitda mar-gins and still getting good valuations. That's fine for for 15%; 8-10% is sustai not worth it."

That clarity has made CMS deeply averse to distractions. While fintech raised hillions. CMS stuck

he says, "If we're not a

ATM Market Update



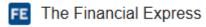
Market Flat; Disruptions at industry player: Opportunity to accelerate market share gains and broaden customer base

- ATM channel across several large banks was impacted adversely in Q4
- CMS assisted with evacuation of cash from majority of these ATMs (ongoing)
- Key wins in leading private sector banks; End to End Managed solutions
- ATM Interchange increase w.e.f May'25, from INR 17 →
 INR 19/txn is driving renewed focus on ATM
 deployment and management



Mar 28, 2024

ATM Crisis: Lenders Scramble To Replace AGS Transact Amid Financial Woes



March 27, 2025

Interchange fee hike to boost expansion of ATM Network

Cash Usage Trends







Scan to download the report

With CLEAR awarepe cash dispensed per ATM in India, FZPS aware five states of one-thin India as cash eld consumption helps to with Plant as cash eld consumption helps being new entrants for the first time in the last three years with FZPS saw an uptick in average licket size of ATM withdrawds every month, Or 24, Just 22, Feb 22, and Mar 25 winessed the highest growth at 14% ng 5%, and 6% negocitable 9% nd 7% nd



AVERAGE CASH DISPENSED UP AT ` 1.30 CR IN FY25

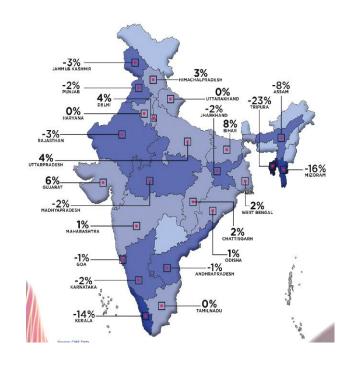
Cash Withdrawals from ATMs on Rise

Business Standard

Cash is still king in North India: Rs 1.3 cr per ATM withdrawn in FY25

Over the past decade, Currency in Circulation (CIC) increased by 157%, the number of ATMs grew by 32%, and the number of bank branches rose by 36%.

ATM Dispensation stable on CMS managed ATMs



Retail throughput/point mirroring broader retail sector trends

Organized Retail: 10%



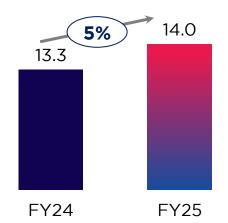
Quick Commerce: 10%



E-Commerce:

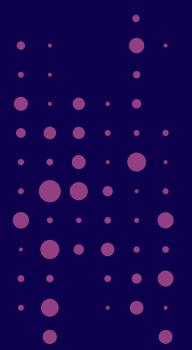


Total Currency Handled (₹ lac cr)





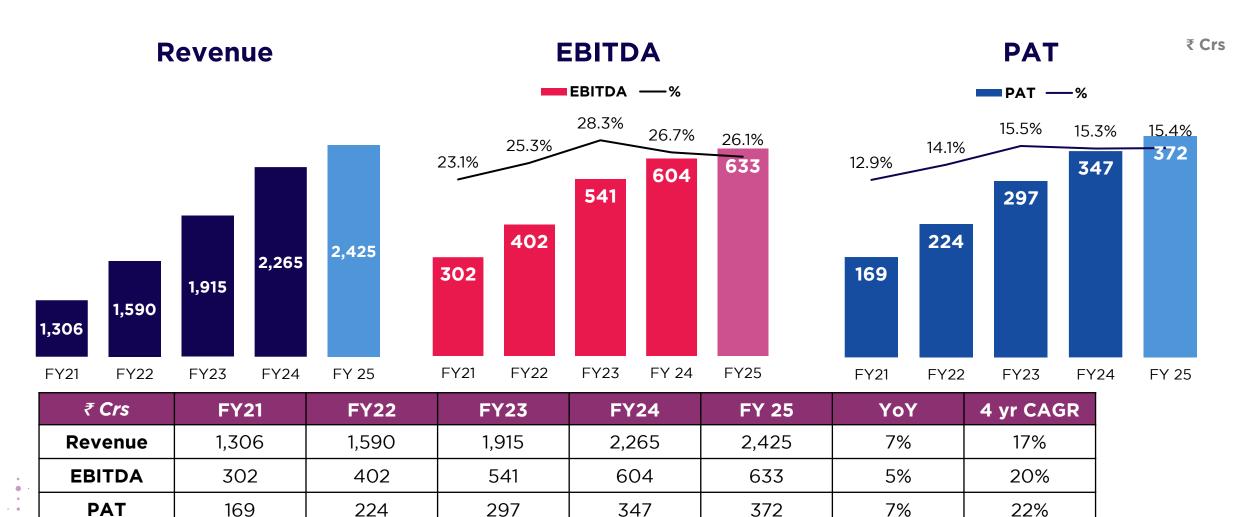
Financial Summary



FY25 Financial Summary



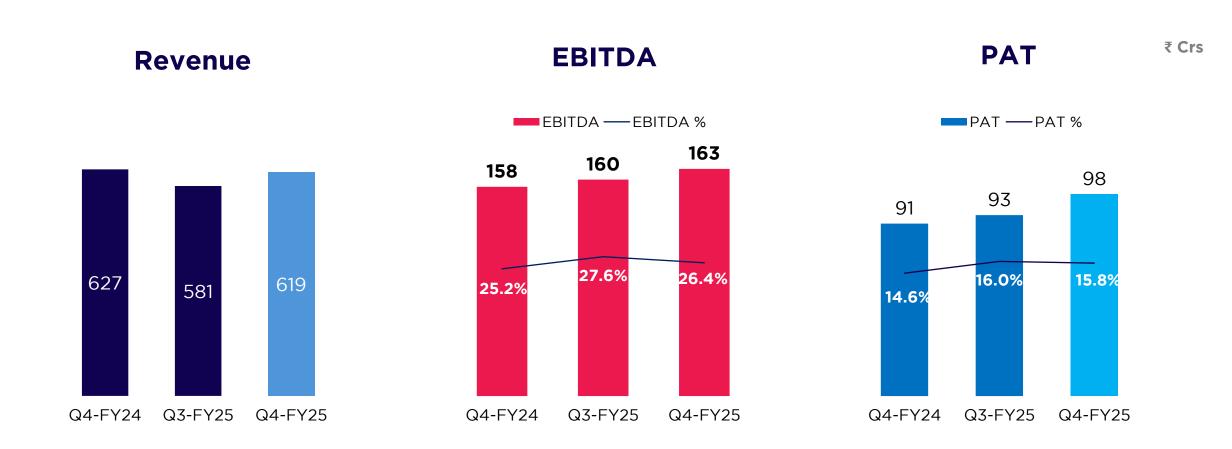
Maintaining strong margin profile



Q4 Financial Summary



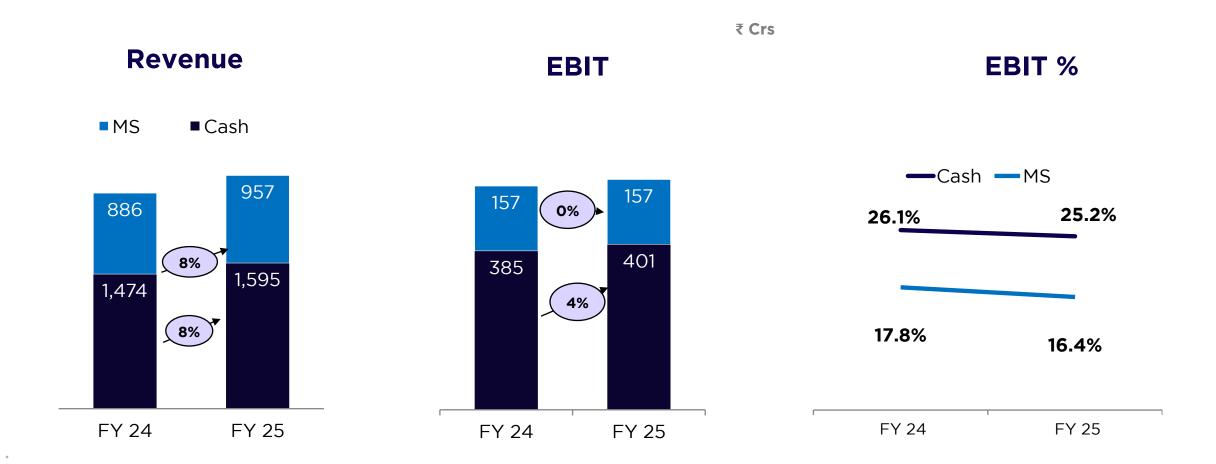
QoQ Revenue + 6%; PAT +5%



Q4 includes full provisioning of receivables for services provided to a competitor

FY25 Segmental Financials



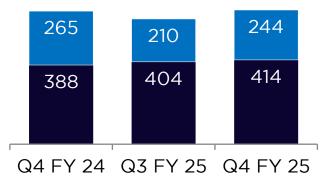


Q4 Segmental Financials



₹ Crs



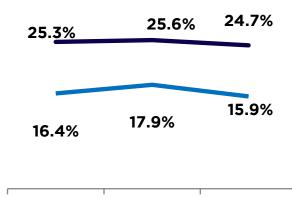








BU	YoY	QoQ
Cash	4%	-1%
MS	-10%	3%



Q4 FY 24 Q3 FY 25 Q4 FY 25

FY25 Financial Summary



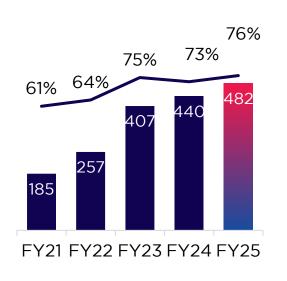
Balance Sheet Discipline -> Strong return profile and high Cash flow generation

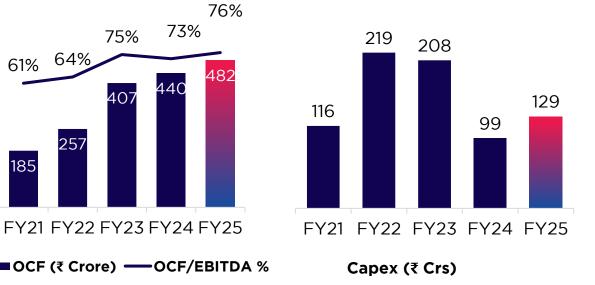


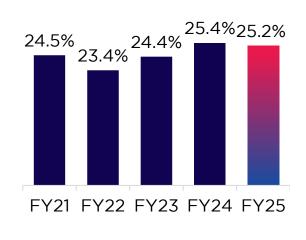
...reinvesting for growth...

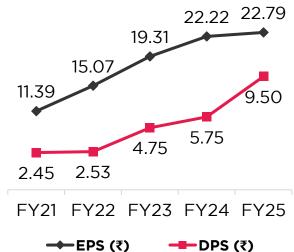
...delivering high post tax RoCEs...

...increasing dividends









- ₹ 1000 Crs+ Cash & equivalents (Mar'25), Debt Free, AA+ Rated
- FY25 Final dividend* of ₹ 3.25/share; special interim dividend of ₹ 3/share; total dividend ₹ 9.5/ share



Future Outlook



Fast-growing & underpenetrated organised retail opportunity



Organised Retail	FS and Insurance			
77k	75k			
Healthcare Services	Govt. and Utilities 40k			
45k	40 K			
e-com Logistics	Food & Hospitality			
30k	20k			
Fuel Stations	Automotive Sector			
90k	40k			
Other Sectors				
150k				

 550k+ out of 3mn retail touchpoints organized

 ~1/3rd outsourced for Cash Logistics



Retail 360 Solution



Payment Automation

- Automation with Secure and Customizable user access
- Real-Time store-level reconciliation
- Unified Settlement Process



In-Store Solutions

- Cash Logistics
- AloT Remote Monitoring







Data as of FY24, Frost and Sullivan, Industry and CMS estimates

Vision AI (RMS): Rapid scale up | #1 in ATM | Large TAM Opportunity

Investing in building new use cases

- Completed development of own tech stack & multiple new AI modules (QSR, Warehouse, transit vehicle surveillance)
- Multiple marquee wins during the year
- o Build & Operate mandate with a leading bank across branch/ATM
- Expanded in retail with a large win at quick commerce player







Delivery Vehicle Surveillance



Crowd Alert



Staff Attendance at Designated Area

BFSI Opportunity of INR 2,000 Crs+

Banking

Total #	% penetration
260k	~45%
140k	<20%

BFSI (ex Banking)

NBFC &	Total #
MFI	30k+
Gold Loan	30k+
Insurance	15k+

Non-BFSI





Warehousing / Dark Stores: 20k+



EV Charging 10k+

ATMs

Bank

Branches

FY25 → FY27 Opportunity: Compound Services Revenue @ 14-17%

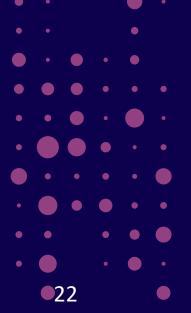


- Market consolidation
- **Low Penetration in retail:** 550K points (<35% covered)
- Large TAM in Vision AI: ~35% of ~400k Bank ATMs/Branches use AloT RMS solution
- **Growth in ATMs, Bank Branches** ATM interchange increased from INR 17/- to 19/-
- 100K ATMs yet to O/S for Cash Logistics

Strong order win momentum and industry consolidation to drive earnings growth

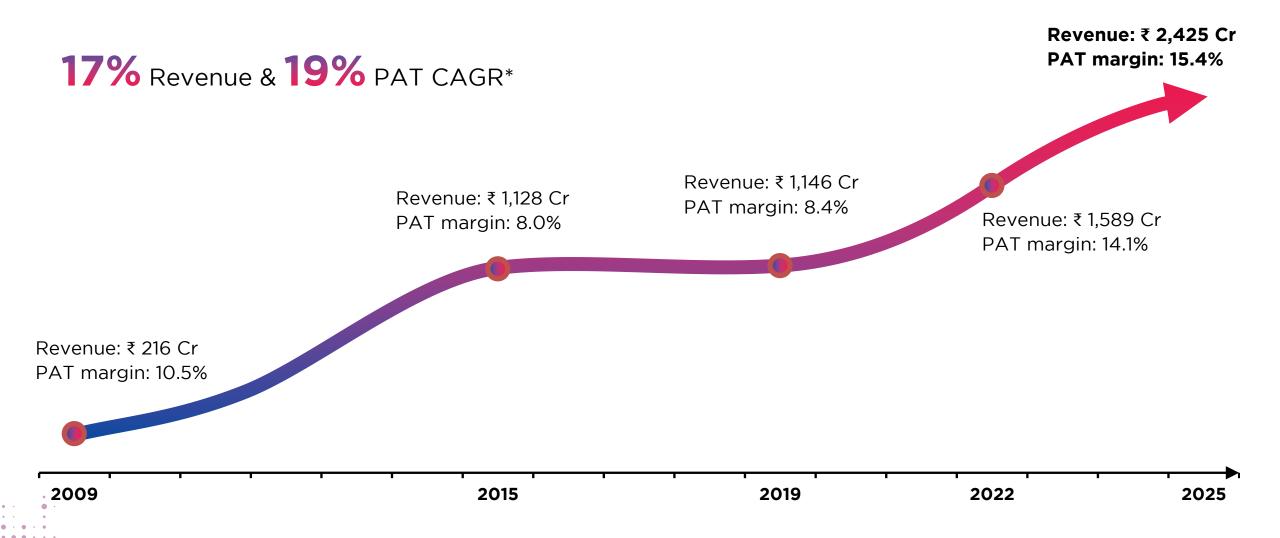


Annexure



Our Long term Growth: 11x Revenue and 16x PAT





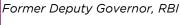
Experienced board; Seasoned leadership



Experienced Directors



Shyamala Gopinath









Rajiv Kaul Executive Vice Chairman, Whole Time Director & CEO 30+ years of industry experience Microsoft actis



Sunil Mehta Former MD & CEO - PNB. CEO Indian Banks' Association







Krzysztof Jamroz Executive Chairman at Roadrunner









Vishnu Jerome Founding Partner: Jerome Merchant+ Partners: Former Partner AZB & Partners



Sayali Karanjkar Non-Executive Independent Director, Co-founder of Paysense









Strong Management With Deep Industry **Know-How**



Pankaj Khandelwal President & CFO 30+ years of industry experience





Anush Raghavan President - Cash Management 15+ years of industry experience

HayGroup[®]



Tapan Ray



Jimmy Mahtani



Puneet Bhirani President - Operations 25+ years of industry experience









Sanjay Singh Chief Human Resources Officer (CHRO) 30+ years









Raieev Bhatia Chief Information Officer (CIO) 20+ years of industry experience









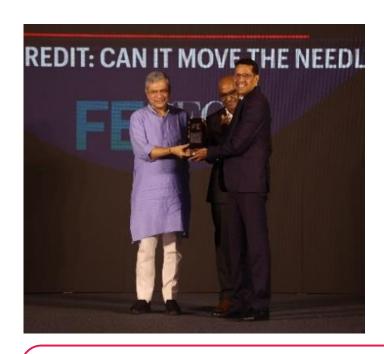
Outgoing Board Members



Recognised for our financial strength & governance



Best CFO 2024 - Medium Sized Enterprise





The Award was presented by Union minister for Electronics & IT, I & B and Railways, Shri Ashwini Vaishnaw. The FE CFO Awards, now in its 7th year, was presented to 14 institutions in recognition of their pioneering work, led by a high-quality jury.

CMS platform expansion driving growth

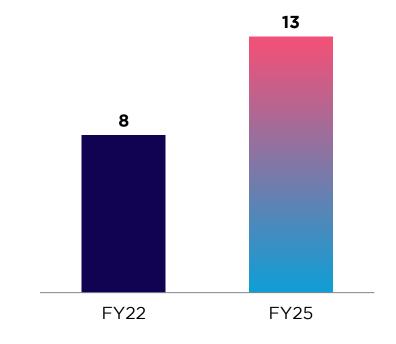


Deepening enterprise engagement

			Managed Services & Tech Solutions						
Bank		Cash Logistics	Banking Automation	ATM-as- a-Service	ALGO Software	Vision Al	Payment Cards		
	#1	Ø	⊘	\bigcirc	Ø	\bigcirc			
	#2			Ø		\bigcirc			
Top-5 PSU Banks	#3		\bigcirc						
Barms	#4		\bigcirc		Ø				
	#5	⊘				Ø			
	#1	Ø		Ø		\bigcirc	Ø		
Top-3 Pvt. Banks	0-3 Pvt. #2			\bigcirc					
Daillo	#3					>	Ø		

Gaining wallet share





Quarterly Consolidated Financial Performance



Particulars (All figures in INR Mn)	Q4'FY25	Q3'FY25	Q-o-Q	Q4'FY24	Y-o-Y
Operating Income	6,191	5,815	6.5%	6,271	(1.3)%
Expenses	4,569	4,221	8.3%	4,717	(3.1)%
Operating EBITDA	1,622	1,594	1.7%	1,554	4.4%
EBITDA Margins (%)	26.20%	27.42%	(122) Bps	24.77%	143 Bps
Finance costs	46	47	(2.1)%	40	15.0%
Depreciation and amortisation expense	427	410	4.1%	397	7.6%
Other Income	138	117	17.9%	112	23.2%
Profit before tax	1,287	1,254	2.6%	1,229	4.7%
Tax	311	322	(3.5)%	315	(1.2)%
Profit After Tax	976	932	4.72%	914	6.78%
PAT Margins (%)	15.76%	16.03%	(27) Bps	14.58%	118 Bps
Other Comprehensive income for the year	(10)	(2)	NA	(13)	(23.1)%
Total Comprehensive Income for the year	966	930	3.9%	901	7.2%

Annual Consolidated Financial Performance



Particulars (All figures in INR Mn)	FY25	FY24	Y-o-Y
Operating Income	24,245	22,647	7.1%
Expenses	17,977	16,652	8.0%
Operating EBITDA	6,268	5,995	4.6%
EBITDA Margins (%)	25.85%	26.47%	(62) Bps
Finance costs	182	162	12.3%
Depreciation and amortisation expense	1,615	1,502	7.5%
Other Income	507	340	49.1%
Profit before tax	4,978	4,671	6.6%
Tax	1,253	1,200	4.4%
Profit After Tax	3,725	3,471	7.3%
PAT Margins (%)	15.36%	15.33%	3 Bps
Other Comprehensive income for the year	(15)	(12)	25.0%
Total Comprehensive Income for the year	3,710	3,459	7.3%

Historical Consolidated Income Statement



Particulars (All figures in INR Mn)	FY22	FY23	FY24	FY25
Operating Income	15,897	19,147	22,647	24,245
Expenses	11,900	13,770	16,652	17,977
Operating EBITDA	3,997	5,377	5,995	6,268
EBITDA Margins (%)	25.14%	28.08%	26.47%	25.85%
Finance costs	144	196	162	182
Depreciation and amortisation expense	918	1,318	1,502	1,615
Other Income	79	147	340	507
Profit before tax	3,014	4,010	4,671	4,978
Tax	774	1,038	1,200	1,253
Profit After Tax	2,240	2,972	3,471	3,725
PAT Margins (%)	14.09%	15.52%	15.33%	15.36%
Other Comprehensive income for the year	4	4	(12)	(15)
Total Comprehensive Income for the year	2,244	2,976	3,459	3,710

Historical Consolidated Balance Sheet



(All figures in INR Mn)	FY22	FY23	FY24	FY25
Assets				
Non-current assets				
Property, plant and	7 470	4.607	4.677	4.042
equipment	3,470	4,697	4,677	4,842
Capital work-in-progress	436	203	147	1525
Right-of-use assets	1,800	1,826	1,558	1,624
Goodwill	2,061	2,061	2,061	2,061
Other Intangible assets	173	109	64	46
Intangible assets under development	1	0	34	119
Financial assets				
Investments	0	338	600	1255
Other financial assets	331	319	481	795
Deferred tax assets (net)	304	369	390	399
Income tax assets (net)	226	196	206	77
Other non-current assets	210	112	187	366
Total of Non-current assets	9,012	10,230	10,405	13,109
Current assets				
Inventories	635	742	1,269	796
Financial assets				
Investments	1,235	2,455	4,251	4,908
Trade receivables	4,993	5,260	7,197	8,146
Cash and cash equivalents	643	963	1,590	2308
Bank balances other than above	774	599	1,080	648
Other financial assets	276	30	99	482
Other current assets	989	733	696	802
Total of Current assets	9,545	10,782	16,182	18,090
Total Assets	18,557	21,012	26,585	31,199

(All figures in INR Mn)	FY22	FY23	FY24	FY25
Equity share capital	1,531	1,544	1,628	1,644
Other equity	11,030	14,081	17,840	21,021
Total equity attributable to equity holders	12,561	15,625	19,468	22,665
Liabilities				
Non-current liabilities				
Financial liabilities				
Lease liabilities	1,468	1,528	1,281	1,321
Provisions	201	211	239	254
Other Liabilities	9	6	82	58
Total of Non-current liabilities	1,678	1,745	1,602	1,633
Current liabilities				
Financial liabilities				
Lease liabilities	461	505	527	575
Trade Payables				
Dues of micro enterprises and small enterprises	80	52	65	102
Dues of creditors other than micro enterprises and small enterprises	2,379	2,200	3,965	3,399
Other financial liabilities	1,066	597	597	1935
Provisions	36	32	35	475
Other current liabilities	296	255	327	415
Total of Current liabilities	4,318	3,642	5,516	6,901
Total Liabilities	5,996	5,388	7,118	8,534
Total Equity & Liabilities	18,557	21,012	26,585	31,199

Historical Consolidated Cash Flow Statement



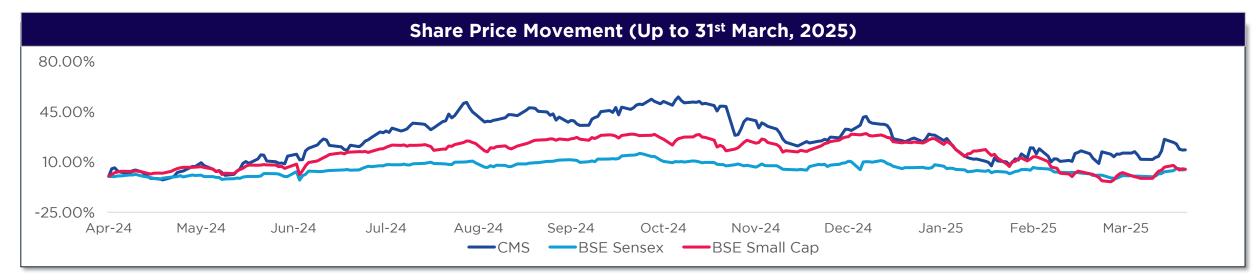
(All figures in INR Mn)	FY23	FY24	FY25
Cash flow from operating activities:	1.010	4.074	4.070
Profit before tax	4,010	4,671	4,978
Adjustments to reconcile profit before tax to net cash flow:			
Depreciation and amortisation on Property, plant and equipment and Intangible asset	899	1,070	1,151
Depreciation on Right-of-use assets	419	432	464
Unrealised foreign exchange (gain) / loss	(1)	-	(1)
Lease rent concession	(3)	-	ı
Bad and doubtful debts and bad debts written off	985	907	367
Debit balance written off	-	-	-
ATM Cash shortage and claims provision	-	-	524
(Profit) on disposal of property, plant and equipment (net)	(11)	(12)	(24)
Sundry balances written back	(20)	(22)	(30)
Impairment for doubtful claims receivables	4	-	35
Bad debts written back	-	-	-
Insurance claims receivables written off	12	17	7
Net gain on lease modification	-	(10)	(9)
Finance income	(70)	(137)	(203)
Profit on sale of current investments	(30)	(92)	(151)
Net change in fair value of current investments measured at FVTPL	(12)	(64)	(88)
Employee stock option compensation cost	93	366	307
Finance costs	196	162	182
Operating profit before working capital changes	6,471	7,288	7,509
Movement in working capital			
Increase / (Decrease) in trade payables and other liabilities	(824)	1,991	(391)
Increase / (Decrease) in provisions	12	15	(87)
(Increase) in inventories	(107)	(527)	473
(Increase) in trade receivables	(1,252)	(2,844)	(1,315)
(Increase) / Decrease in other assets and prepayments	853	(296)	(235)
Cash flow generated from operations	5,153	5,627	5,954
Direct taxes paid (net of refunds)	(1,085)	(1,228)	(1,129)
Net cash flow from operating activities	4,068	4,399	4,825

(All figures in INR Mn)	FY23	FY24	FY25
Cash flow from investing activities			
Proceeds from sale of property, plant and equipment	20	23	24
Purchase of property, plant and equipment, Intangible assets (including CWIP and capital advances)	(1,933)	(1,084)	(1,543)
Investment in mutual funds and non convertible debentures	(11,578)	(15,408)	(16,461)
Proceeds from redemption of mutual funds	10,400	13,506	15,389
Loan given to Others	-	-	-
Investment in deposits with banks	(1,071)	(1,568)	(649)
Proceeds from maturity of deposits with banks (including interest)	937	1,281	575
Net cash flow (used in) / from investing activities	(3,226)	(3,250)	(2,665)
Cash flows from financing activities			
Proceeds from Issue of Equity Shares	157	1,154	243
Dividend paid	(154)	(1,135)	(1,063)
Finance costs	-	1	(2)
Finance costs on lease liability	(184)	(162)	(180)
Payment of principal portion of lease liabilities	(341)	(378)	(440)
Net cash flow (used in) financing activities	(522)	(521)	(1,442)
Net (decrease) / increase in cash and cash equivalents	320	628	718
Cash and cash equivalents at the beginning of the year	643	963	1,591
Cash and cash equivalents at the end of the year	963	1,591	2,309

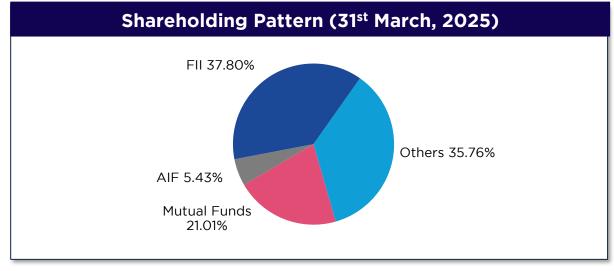
GROWTH THROUGH TRANSFORMATION

Capital Market Information (BSE: CMSINFO | 543441, NSE: CMSINFO)





Share Price Data (As on 31st March, 2025)			
Face value (INR)	10.0		
Market Price (INR)	461.0		
52 Week H/L (INR)	615.9/377.7		
Market Cap (INR Mn)	75,764.1		
Equity Shares Outstanding (Mn)	164.4		
Avg. trading volume ('000)	792.1		



Source: BSE, NSE

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